



SAN LUIS HOME IMPROVEMENTS

645 655 053

Customer Completion Statement

Customer Name: *Brian Shaw*

Date:

Town or Urbanisation:

SAN LUIS - Lakeside

15-9-2017

Work has now been carried out as requested and we would like to take this opportunity to thank you for putting your trust of caring for your property in our hands.

We would appreciate a few minutes of your time to enable us to ensure our service was to your satisfaction and it remains so in the future. Please indicate your opinion by ticking the relevant boxes in this short questionnaire.

1. Reliability - did we arrive at time stated and was work completed in time estimated?

YES	NO	Any Comments
☒	☐	

2. Standard - Was the work carried out to your satisfaction?

YES	NO	Any Comments
☒	☐	<i>More than Satisfied</i>

3. Courtesy - Were staff courteous and of tidy appearance?

YES	NO	Any Comments
☒	☐	<i>Great Lads</i>

4. Would you use our services again?

If not please tell us why to enable us to improve our service.

YES	NO	Any Comments
☒	☐	

5. Recommendation - Would you recommend our company to your friends and family?

YES	NO	Any Comments
☒	☐	<i>Told Neighbours</i>

Many Thanks

*Did Not Want to get New Kitchen Units just wanted
To revamp tired Kitchen. Dave did Wonders, new worktop
+ tiles and Remodelled old units - Fantastic.*

B Shaw



SAN LUIS HOME IMPROVEMENTS

645 655 053

Customer Completion Statement

Customer Name: GARY
Town or Urbanisation: LA MARINA

Date: 14.3.18.

Work has now been carried out as requested and we would like to take this opportunity to thank you for putting your trust of caring for your property in our hands.

We would appreciate a few minutes of your time to enable us to ensure our service was to your satisfaction and it remains so in the future. Please indicate your opinion by ticking the relevant boxes in this short questionnaire.

1. Reliability - did we arrive at time stated and was work completed in time estimated?

YES	NO	Any Comments
☒	☐	<u>PROJECT COMPLETED ON TIME</u>

2. Standard - Was the work carried out to your satisfaction?

YES	NO	Any Comments
☒	☐	<u>TOTALLY SATISFIED.</u>

3. Courtesy - Were staff courteous and of tidy appearance?

YES	NO	Any Comments
☒	☐	

4. Would you use our services again?

If not please tell us why to enable us to improve our service.

YES	NO	Any Comments
☒	☐	<u>DEFINITELY.</u>

5. Recommendation - Would you recommend our company to your friends and family?

YES	NO	Any Comments
☒	☐	<u>HAVE ALREADY LIKED ON</u>

FACEBOOK.

Many Thanks



SAN LUIS HOME IMPROVEMENTS 645 655 053

Customer Completion Statement

Customer Name: Shirley Hughes
Town or Urbanisation: LA SIESTA

Date: 2.2.18

Work has now been carried out as requested and we would like to take this opportunity to thank you for putting your trust of caring for your property in our hands.

We would appreciate a few minutes of your time to enable us to ensure our service was to your satisfaction and it remains so in the future. Please indicate your opinion by ticking the relevant boxes in this short questionnaire.

1. Reliability - did we arrive at time stated and was work completed in time estimated?

YES	NO	Any Comments
☒	☐	AMAZED WORKMEN TURNED UP ON TIME

2. Standard - Was the work carried out to your satisfaction?

YES	NO	Any Comments
☒	☐	

3. Courtesy - Were staff courteous and of tidy appearance?

YES	NO	Any Comments
☒	☐	VERY POLITE + HELPFUL

4. Would you use our services again?

If not please tell us why to enable us to improve our service.

YES	NO	Any Comments
☒	☐	W.U ALWAYS CALL YOU FIRST.

5. Recommendation - Would you recommend our company to your friends and family?

YES	NO	Any Comments
☒	☐	

Many Thanks